



## Division of Environmental Health and Communicable Disease Prevention

### RealOne Player Installation Instructions:

1. Click on “Free Real One Player for Windows” from the WNV Internet page, on the “Information for the Public” page.  
[http://www.dhss.state.mo.us/WestNileVirus/Public\\_Information.htm](http://www.dhss.state.mo.us/WestNileVirus/Public_Information.htm)
2. In the upper right hand corner, click on yellow “Free RealOne Player.” (Figure 1)
3. In lower right hand corner, click on “Download the Free RealOne Player.” (Figure 2)
4. Download begins. This takes a few minutes. Download speed depends on your internet connection speed.
5. Choose Express Install.
6. Choose Accept.
7. Under “Default Media Player” **uncheck** all boxes.
8. Restart the computer. (Sometimes restart is automatic).
9. If you do not want the three icons placed on your desktop you can highlight them and delete them. This will not delete RealOne Player.
10. Check if RealOne Player is working by choosing a video from the West Nile Virus “Information for the Public” page.  
[http://www.dhss.state.mo.us/WestNileVirus/Public\\_Information.htm](http://www.dhss.state.mo.us/WestNileVirus/Public_Information.htm)



Contact us at:

Section for Communicable Disease Prevention  
P. O. Box 570, 930 Wildwood  
Jefferson City, MO 65102-570  
Phone: 573-751-6113 Fax: 573-526-0235  
Toll Free: 1-866-628-9891